

EULA

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While the vast majority of the activities that lessons are made up of are corrected automatically, a small number of them (e.g., Role Play) accommodate correction and assignment of a performance percentage by a teacher. Based on their subscription type (Gold, Silver, or Bronze) users are entitled to receive 2, 1, or 0 such corrections per month, respectively. Corrections include both a descriptive and a numerical (percentage) evaluation. Submitted solutions will be corrected within three days (72 hours) of submission. If a failure (technical, human or otherwise) causes the user not to receive the correction within this time frame, the user has four days (96 hours) subsequent to the three-day period to report this fact to us and the case will be redressed.

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